



Terms and Conditions – Prepaid Packages for Tourists

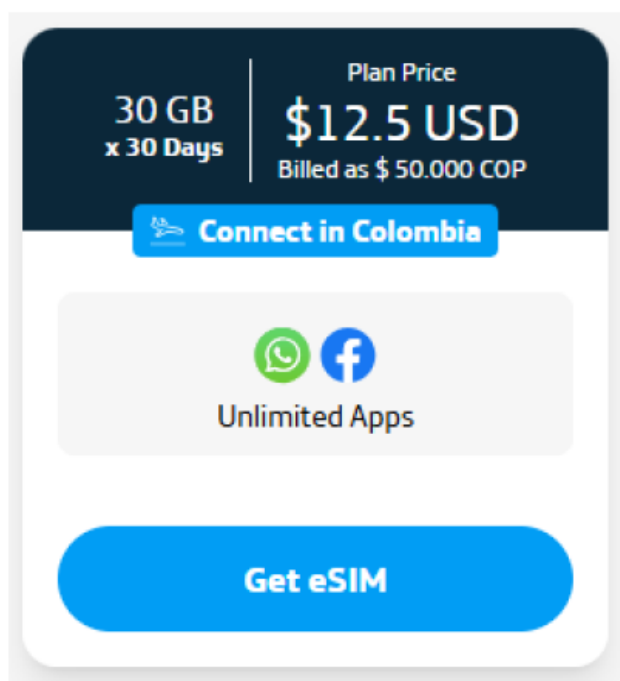
Offer valid from Sept 01 to Sept 30, 2026

Offer Description / What's Included?

Movistar Prepaid introduces a specialized connectivity package for tourists visiting Colombia.

Plan Price \$12.5 usd (Billed as \$ 50.000 COP)

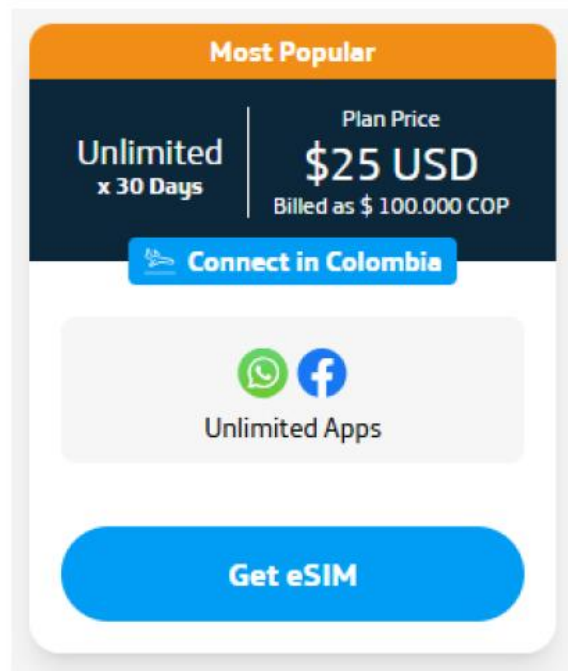
- This package is exclusively available for new line activations via eSIM (100% digital activation) and includes the following benefits:



- 30 GB of data for browsing.
- Unlimited minutes and text messages to all national operators.
- Unlimited Apps (WhatsApp, Facebook).
- 30-day validity from the activation of the offer.

Plan Price \$25 usd (Billed as \$ 100.000 COP)

- This package is exclusively available for new line activations via eSIM (100% digital activation) and includes the following benefits:



- Unlimited of data for browsing.
- Unlimited minutes and text messages to all national operators.
- Unlimited Apps (WhatsApp, Facebook).
- 30-day validity from the activation of the offer.

Activation Process: Tourists can complete the package activation through the following methods:

- **Digital Channels (Web):** By visiting <https://prepago.movistar.co/paquetes/es/roamingprepago>.
- **QR Code (Airports):** By scanning the promotional QR codes located at international arrival areas in various Colombian airports, which will redirect the user to the eSIM activation flow.

General Terms and Conditions for the Use of Facebook

The customer may use the following Facebook® functionalities: invite and search for friends; write text posts, including posts with photos, videos, or links; view their personal wall or the wall of any other person or group; post their personal “status” or comment on the “status” of any other person or group; post or upload photos to their wall using the official Facebook® apps; post or upload videos to their wall using the official



Facebook® apps; play videos hosted on Facebook on their own wall or on the wall of another person or group; play videos using the Facebook Watch feature; save posts from any person or group to their profile; view or “Like” their own stories or those of any other person or group; reply to stories; comment on any story posted by themselves or any other person or group; share any story on their own wall or on the wall of any other person or group; receive notifications from the official Facebook® applications; use Facebook Live to broadcast live, including adding a description before starting the broadcast; and view the video created through the live broadcast.

For Facebook Messenger, the customer may: add a story; set nicknames for friends; send audio messages, GIFs, images, videos, and text messages; start a new chat; view stories and videos; and make voice and video calls. The Facebook Messenger app is a separate application from the Facebook app, with associated functionality.

* The customer's use of functionalities other than those expressly mentioned above will consume data from the contracted offer.

General Terms and Conditions for the Use of WhatsApp

The following WhatsApp functionalities are included in the prepaid package with included social networks:

Sending text messages; sending voice notes; sending or sharing photos, documents, and videos; sending GIFs or stickers; posting a message as a status; sending broadcast messages; downloading or saving photos and videos; sending or sharing contacts from the address book; receiving notifications from the official WhatsApp® application; creating a group; adding or replying to statuses and configuring status privacy settings; inviting a friend; changing the user profile; and making voice or video calls.

* The customer's use of functionalities other than those expressly mentioned above will consume data from the contracted offer.